

Quality Policy Statement

We are a multi-disciplinary and world-renowned research body that brings our research, knowledge, expertise and data into a series of products, tools and standards that make the built environment better.

Our Management System complies with the requirements of BS EN ISO 9001 'Quality Management Systems' and with the requirements of the appropriate international accreditation standards¹.



Our quality policy is to:

- provide authoritative, independent and highly professional services and products that delight our clients and that fully satisfy their requirements;
- continually improve the effectiveness of both the quality management system and the provision of our all services and products;
- ensure all staff are trained and briefed about all the quality documentation so that they can implement the policies and procedures in their work;
- comply with all relevant legislation;
- be beyond reproach.

The BRE Group Board is responsible for implementing the Policy.

This will be achieved by:

- establishing, implementing and maintaining a quality management system certified against BS EN ISO 9001 and which also complies with the requirements of the appropriate international accreditation standards¹.
- setting and reviewing measurable quality objectives and ensuring those objectives are met;
- providing the necessary resources and ensuring responsibilities and authorities are determined and communicated throughout the BRE Group;
- reviewing the effectiveness of the quality management system and assessing opportunities for its continual improvement;
- seeking structured feedback from our customers;
- ensuring everything we do is always carried out in accordance with stated methods and customers' requirements.

Signed on behalf of the BRE Group Board

Niall Trafford
BRE Group Chief Operating Officer
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¹ BS EN ISOs 17020, 17021, 17024, 17025, 17065